

As the Philippine Heart Center observed its 35th Anniversary in 2010, it gained more recognition for its outstanding programs and services.

The Heart Month of February was auspicious for PHC because it was chosen as a Pilot Organization in the Asian launch of the new Qmentum International Accreditation program of Accreditation Canada. We therefore subject our hospital and its practices to an external independent review by ACI, with the goal of elevating PHC's primary concern for safety and quality of care to the level of international best practices.

Our Program for Awards and Incentives for Service Excellence (P.R.A.I.S.E.) and Surgical Outreach Program (Open Heart Surgery Mission) were given Excellence Awards in (the categories of Human Resource Development and Community Service, respectively) by the Asian Hospital Management Awards held last August in Korea.

Likewise, PHC was given recognition by the Solid Waste Management in Asia and the University of the Philippines Planning and Development for exemplifying good practice and innovative solution in health care waste management. We ranked first among 15 Philippine institutions and placed 5th among eight Asian countries.

Before the year ended, the Philippine Heart Center topped the GOLD Awardees of the Department of Health Campaign "Ospital ng Bayan: Mabango, Malinis" with the highest rating of 99.6%.

All these accolades were made possible by the dedicated work and cooperation of our employees and the support of partner organizations that inspire us to soar to greater heights in all our pursuits. The ultimate beneficiaries of PHC's achievements are our PATIENTS, the "be all and end all" of our existence.

It has been 35 years since the Philippine Heart Center opened its doors to serve heart patients....and with God's blessings, our Journey towards Cardiovascular Excellence will continue for the next three decades.

LUDGERIO D. TORRES, MD

Director