Office of Strategy Management

The Office of the Strategy Management (OSM) has been created in line with Performance Governance System Strategy Map adapted by the Philippine Heart Center, as a corporate management tool in 2012.

The main task of OSM is to oversee that the “Strategy Map” is carried out through its five stages with the ultimate goal of realizing the vision and mission of the PHC through initiatives set at particular timelines within 5 years or longer.

I. Five Stages of the Strategy Map:
   A. INITIATION PHASE
   B. COMPLIANCE PHASE
   C. PROFICIENCY PHASE
   D. INSTITUTIONALIZATION PHASE
   E. HALL OF FAME PHASE

II. Three Main Processes of OSM:
   1. Scorecard Management
   2. Organizational Alignment
   3. Strategy Reviews of the PHC BSC/PGS

The OSM reports to the Executive Director for its functions as seen in the organizational chart. It is further in charge of summarizing and reviewing Midyear results in the Balanced Scorecard and Unit Breakthrough reports in the hospital dashboard.
There are a total of 8 members in the Office of strategy Management with 20 PGS Core Team. Each of the Core team members are OSM representatives in the different departments assigned to: (1) monitor weekly breakthrough reports; (2) sees to it that monthly unit reports are submitted to the OSM; (3) checks on the unit Scoreboard updates; (4) assists its members in accomplishing their individual performance reports.
Each PGS Core is assisted by Technical Working Group – 1 TWG / scoreboard. There are a total of 8 members in the Office of strategy Management with 20 PGS Core Team. Each of the Core team members are OSM representatives in the different departments assigned to: (1) monitor weekly breakthrough reports; (2) sees to it that monthly unit reports are submitted to the OSM; (3) checks on the unit Scoreboard updates; (4) assists its members in accomplishing their individual performance reports.

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