

Governance in Healthcare: Bootcamp # 5

To inspire other institutions to walk the same path to good governance in healthcare is the very essence of the Philippine Heart Center's Performance Governance System (PGS) Institutionalization Gold Trailblazer award.

Together with the Institute of Solidarity for Asia, the Governance in Healthcare: Bootcamp # 5 took place on July 16-18, 2018 at Dr. Avenilo P. Aventura Hall, Ground Floor, Medical Arts Building (MAB). The 5th Batch of delegates were from northern & southern regions of the country with a total of 84 delegates. The institutions who participated in the bootcamp were from Bicol Regional Training and Teaching Hospital, Cotabato Regional & Medical Center, Mindanao Central Sanitarium, Northern Mindanao Medical Center, Regional 1 Medical Center, Vicente Sotto Medical Center, and Philippine Foundation for the Prevention and Control of RFRHD.

The 3-day learning session was supplemented with challenging workshops, each hospital was able to draft its institution's PGS Roadmap for 2019-2023 and PGS Balanced Scorecard. Facilitating the initial step to good governance in healthcare were the Institute for Solidarity in Asia (ISA) Team and the PHC Technical Working Group.

As a pioneer hospital that underwent the PGS Transformation Journey and as an Island of Good Governance during the Asia Pacific Economic Cooperation (APEC) Summit in 2015, PHC took the initiative to imbed the elements of Good Governance through a learning module that would assist government healthcare institutions in the Initiation Phase of their PGS Journey.



PHC Executive Director Dr. Joel M. Abanila, welcomed the delegates and commended them for their eagerness to learn and for deciding to take the initial step towards PGS journey. As he welcomed the delegates, he recalled the learning process and challenges of PHC – PGS Transformation Journey along with its recent achievement of being recognized as Institutionalized & Gold Trailblazer of good governance.



The overview and expectation setting of the PGS Healthcare: Bootcamp 5 was presented by Dr. Gerardo S. Manzo, Deputy Executive Director for Medical Services and Fellow of the ISA. He shared the challenges of the PHC- PGS journey's road to excellence and good governance. From the PHC's experience on the road to PGS, he hopes that other healthcare institutions will learn from it and that they will adopt the system as a way of life in order to improve the healthcare system in their regions.

The Department of Health (DOH) Philippine Health Agenda flagship program – FOURmula One Plus: Boosting Universal Healthcare was discussed by Ms. Frances Rose E. Mamaril, MPH, Chief, DOH-Planning Division – Health Policy & Development Planning Bureau. Ms. Mamaril gave emphasis on the health services for the poor Filipinos.





The topic on Defining Our Organizational Challenges, from a strategic perspective was discussed by Mr. Orlando Clavinez, former Faculty of Wyeth Academy Philippines. His valuable insights on the framework of environmental scan was enthusiastically presented and explained. Relative topics on the external macro, external micro, internal analysis and a quick review of the Strengths, Weaknesses, Opportunities and Threats (SWOT) and translate it into tasks for project plans in the Strategic Change Agenda were also tackled.

The concept of doing things “beyond better” in the formulation of their Strategy Map was introduced by Mr. Christian P. Zaens, Executive Director of the ISA, and the main facilitator of the PGS Module. He presented the details on “*Strategy Mapping for Hospitals*” following the DOH Framework and helped these hospitals to outline their strategic position. He also pointed out the impact, goal, and action as important factors to achieve the breakthrough goals.



After learning the concepts, all seven (7) participating organizations crafted their own Strategy Map on a workshop which was spearheaded by Mr. Zaens, ISA facilitators and PHC Technical Working Group.



As part of the culminating activity, the participants successfully crafted a comprehensive Strategy Map and presented it to the Expert Panel – Mr. Christian P. Zaens, Dr. Joel M. Abanilla, Dr. Gerardo S. Manzo, Dr. Juliet J. Balderas, Dr. Maria Linda G. Buhat, and Dr. Jose B. Orosa III.



To complete the PHC PGS Story experience, the delegates went on a hospital tour which was facilitated by the Nursing Services Office. The hospital tour is part of the best practices sharing in order for the participants to appreciate how Unit Scoreboards are being monitored and ensure active participation of each member of the organization to achieve the Institutional goals in the Strategy Map and Balanced Scorecard.





Governance in Healthcare: Bootcamp #5 delegates from Bicol Regional Training and Teaching Hospital, Cotabato Regional & Medical Center, Mindanao Central Sanitarium, Northern Mindanao Medical Center, Regional 1 Medical Center, Vicente Sotto Medical Center, and Philippine Foundation for the Prevention and Control of RFRHD with the members of the Expert Panel.

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