

PHC on ACI and ISO Final Briefing

The Philippine Heart Center (PHC) leaders gathered together on August 22, 2017 for the final briefing on Accreditation Canada International (ACI) and International Standards Organization (ISO).



Dr. Gerardo S. Manzo delivered his Welcome Remarks/Introduction of ACI and ISO

As the date of the Accreditation Canada Survey draws near, Dr. Gerardo Manzo, Asst. Director for Medical Services, called the attention of the attendees on the big role that they would play.

The PHC's journey on 3rd party international accreditation started when PHC joined the International Health Summit, with the intention of being part of the medical tourism and to represent the public healthcare sector.

In 2011 and 2014, PHC was accredited by the Accreditation Canada International, having met the Gold Criteria standards on patient safety and highest quality of care, given its limited financial resources.

Looking back, Dr. Manzo presented the 2014 ACI Survey Results, notably pointing out the areas that reflected the strengths of PHC as the premiere cardiovascular healthcare institution. From the

initial accreditation in 2011, PHC's progress was reflected in its 2014 rating, as the culture of clinical excellence and good governance were in place through the Performance Governance System (PGS).



ACI Survey Coordinator , Ma. Theresa C. Barrameda, RN, on the 2014 Survey Results, ACI Standards and ROPs

The details of the 2014 ACI Survey Results were discussed by Ma. Theresa C. Barrameda, RN, ACI Survey Coordinator. The comments on the ACI standards and the Required Organizational Practices (ROPs) were presented and will be the focus of the upcoming survey in September 2017.

To guide all three Services on what to expect during the ACI Accreditation Survey, Ms. Barrameda went through the schedule of activities and areas which will be visited by the ACI surveyors.



ISO Certification Coordinator, Donnabelle C. Allauigan, RN, on the importance of ISO-QMS

ISO Certification Coordinator, Donnabelle C. Allauigan, RN, initially presented the importance of the International Standards Organization-Quality Management System (ISO-QMS) and the challenges that will be undertaken, following the ISO-QMS Roadmap.

Ms. Allauigan also presented the things that should be done, primarily focusing on the Document Review results along with the review of the Failure Mode and Effects Analysis (FMEA).



MSO Acting Head Dr. Pedro P. San Diego, Jr. on the ACI and ISO Helpdesk

MSO Acting Head Dr. Pedro P. San Diego, Jr. launched the ACI and ISO Helpdesk, an online support tool that has all the relevant information and requirements of ACI and ISO. He also made a brief orientation on the helpful topics on the ACI and ISO journey of the PHC, and how it can be accessed through the PHC intranet.

PHC Executive Director, Dr. Joel M. Abanilla, delivered a compelling and inspiring closing statement to the PHC leaders. He specifically pointed out that the PHC has to comply with the set standards and to have an acceptable score to be accredited. The final briefing on the ACI accreditation and ISO certification brought enlightenment on the things that should be done.



"Teamwork, coordination, collaboration - it makes us efficient- moving machines with better output, an institution with better patient care - what we would like to achieve. *Kaya natin 'to!*"

-- Joel M. Abanilla, MD
PHC Executive Director