



Philippine Heart Center
Management Services Office-Quality Assurance

Quality Update



PATIENT SAFETY GOALS

- GOAL 1** Improve accuracy of patient information
- GOAL 2** Improve the effectiveness of communication among caregivers.
- GOAL 3** Improve the safety of using medications.
- GOAL 6** Improve the safety of clinical alarm systems.
- GOAL 7** Reduce the risk of health care-associated infections.
- GOAL 15** The hospital identifies safety risks inherent in its patient population.
- UNIVERSAL PROTOCOL** Universal protocol for Preventing Wrong Site, Wrong Procedure and Wrong Person Surgery

06.25.2014

National Patient Safety Day is observed on **June 25th** of every year, as declared by a memorandum order from the Department of Health.

Now on its 3rd year, with the theme **“Navigating Your Health...Safely,”** the Day highlighted the need for patients and consumers to become more engaged in the health care process, whether visiting the doctor for a routine examination or entering the hospital for surgery. This campaign stresses greater awareness of diagnostic errors, an area that has not been widely studied in medical literature.

All health care providers should take the lead in observing National Patient Safety Day by conducting various Safety Awareness activities. On June 25, 2014, the Philippine Heart Center (PHC), headed by the Safety and Risk Management Committee, in coordination with the Quality Assurance Team, observed this Day, as follows:



- ◆ Display of Patient Safety posters within the hospital complex bearing the theme “Navigating Your Health... Safely”
- ◆ Visit of mascot ICEE “The Hand” in different units to heighten awareness on Hand Hygiene Practices
- ◆ Creation of Commitment Safety Board to be signed by PHC employees
- ◆ Conduct of lectures with video presentation on Hand Hygiene at the Out Patient division by the Quality Assurance coordinator and Infection Control nurses
- ◆ Conduct of Patient Safety Awareness briefings in all hospital units
- ◆ Overhead paging on Patient Safety Awareness every hour from 8:00 a.m. to 5:00 p.m. by the telephone operators



Actually, at the PHC, every day is Patient Safety Day because aside from the different activities mentioned above, updates / trainings are regularly conducted related to Patient Safety Awareness, with emphasis on the Development of Safety Culture.



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